

# CPL's Red Barn Kennels

## CUSTOMER PROFILE

### Pet Parent Information

Last Name: \_\_\_\_\_ First Name: \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_ Zip: \_\_\_\_\_

Phone: \_\_\_\_\_ Email: \_\_\_\_\_

Emergency Contact: \_\_\_\_\_

Phone: \_\_\_\_\_

### Dog's Basic Information & Medical

Dog Name: \_\_\_\_\_ Breed: \_\_\_\_\_

Color: \_\_\_\_\_ Sex: \_\_\_\_\_ Spayed/Neutered: Y N Weight: \_\_\_\_\_

DOB/Age: \_\_\_\_\_

Veterinarian:

Name \_\_\_\_\_ Phone: \_\_\_\_\_

Past Injuries: \_\_\_\_\_

Medications: \_\_\_\_\_

Medical Conditions: \_\_\_\_\_

**(For the safety of your dog(s), please inform us of all authorized names that you will allow to pick up your dog(s). We require to see a government ID/photo of anyone picking up your dog(s). We will not release your dog(s) under any circumstances without this ID or name on this list.)**

Authorized Parties:

NAME: \_\_\_\_\_ Phone: \_\_\_\_\_

NAME: \_\_\_\_\_ Phone: \_\_\_\_\_

NAME: \_\_\_\_\_ Phone: \_\_\_\_\_

Arrival Date \_\_\_\_\_ Departure Date: \_\_\_\_\_

**From Bryan and Gina Converse – CPL’s Red Barn Kennels,**

We do hope you choose CPL’s Red Barn Kennels for your Dog’s up-coming “holiday”. We are continually trying to improve our facilities and services that we offer and would welcome any suggestions you may feel relevant. We look forward to seeing you and your dog soon.

**It is imperative that you inform us if your dog is aggressive towards humans or other dogs. Proof of an up-to-date vaccinations certificate is required prior to your dog’s arrival of which legally we are required to keep during your dog boarding. We accept fully vaccinated puppies beginning a 6 months\* of age.**

(\*Dogs that Converse Premium Labs have breed are eligible to be boarded at CPL’s RBK prior to 6 months of age with prior authorization)

Distemper (DCV) (Date of most recent application) \_\_\_\_\_

Rabies (Date of most recent application) \_\_\_\_\_

Bordetella (Date of most recent application) \_\_\_\_\_

Your dog ***MUST*** be up to date on flea and tick medicine. Please list the name of the medicine and the date it was applied or given. Since we are out in the country with access to the woods your dog has the potential of being exposed to fleas and ticks.

Flea Medication: \_\_\_\_\_

Date of application: \_\_\_\_\_

**BOARDING CONDITIONS CHECKLIST**

**Converse Premium Labs - Red Barn Kennels (CPL’s RBK) requires a current vaccination certificate to be kept on file in order for your dog to be boarded at CPL’s RBK.**

This certificate must show a booster vaccination having taken place within the last 12months and signed off by a qualified Veterinarian.

**\*DHPP**

- Given at least 24 hours prior to check-in; renewed every 1 to 3 years.

**\*Rabies**

- Given at least 24 hours prior to check-in; renewed every 1 to 3 years.

**\*Bordetella**

- If this is the dog’s first Bordetella vaccination, it must be given 2 weeks prior to boarding. After that, Bordetella must be renewed every 12 months. The vaccination can be given at the time of the previous vaccination expiration if it is at least 24 hours prior to check-in, if the dog has previously been immunized.

**Notification of Medical Conditions of an animal that has a medical condition of any sort must be disclosed at the time of booking. If we have not been notified of such a condition or course of medication, we reserve the right to refuse admission.**

**Flea Treatments:**

All Animals must be covered by a known flea treatment, such as 'Frontline', 'Stronghold', 'Advantage'... before they are boarded. These products have varying lengths of effectiveness. Animals that arrive with fleas will be administered such a product and charged accordingly.

**Minimum Age:**

In normal circumstances we accept dogs for boarding at minimum age of 6 months.

**Maximum Age:**

We operate a maximum age policy of 14 for standard, small and medium breeds. If a dog is a large / maxi / giant breed this maximum age may reduce.

On your Pet's arrival at the CPLs RBK you will be asked for an emergency contact telephone number. This may be a friend, relative or neighbor or even your own mobile number (Please ensure reception is satisfactory in your destination).

**Diets:**

You will need to bring enough of your dog's food to cover the time spent at RBK.

**Bedding:**

We supply dog cots. We request that you bring any soft bedding that you wish your Pet to have during his / her stay. Your pet will be much happier on their own favorite blanket or bed. **No towels, comforters or couch beds.** If you choose not to bring bedding from home, we have plenty of blankets to accommodate our guests. **CPL's RBK is NOT responsible for lost, damaged, or destroyed personal dog items left by the client.**

### **Basis of Charging:**

We do not operate a 24-hourly charging system. Most boarding establishments charge a whole day for both the day of arrival and collection, irrespective of what time you drop-off or collect your animal. We operate a half daily charging system. When a price per day is quoted this represents a working day as follows:

**\$25 for a half day (up to 5 hours)**

**\$35 for a full day/overnight (5+ hours)**

### **Additional Dogs:**

**\$23 for 2<sup>nd</sup> dog for a half day (up to 5 hours)**

**\$30 for the 2<sup>nd</sup> dog for full day/overnight in separate kennel**

**\$25 for the 2<sup>nd</sup> dog for full day/overnight in same kennel as 1<sup>st</sup> dog**

### **12:00pm Check Out Time**

**(\$25 late fee from 12:00pm – 6:00pm -- \$35 fee applied after 6:00pm)**

Prices include water, walks and a fenced in roaming space, attention from our staff, a personal area and a cot to sleep on.

### **CPL's RBK Accepted Payments:**

Cash, Venmo, or Credit/Debit Cards (transaction fees are to be paid by owner). Previous CPL's RBK clients may pay by check or individuals with prior approval.

**(Even when paying by cash or Venmo a current credit/debit card must be on file for boarding your dog at CPL's RBK)**

### **Late Cancellation Charge:**

We reserve the right to charge for the whole period originally booked in the event of late cancellation, non-attendance/arrival, or late adjustment to the original period booked. Late cancellation or late adjustment of the original period booked, will be classified into two differing categories, based on our likelihood of re-booking the dates in question to another prospective customer.

### **Periods of Boarding:**

If a pet is collected before the date of collection previously advised, we reserve the right to charge for the previous period intended. The date entered on the 'Boarding Agreement' will prevail. This is because we can only take other bookings for periods that have not been booked by others. It will be highly likely that we would have turned away other prospective customers for the day/days in question.

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### **Aggressive / Destructive Temperaments:**

We do not encourage animals with aggressive or destructive temperaments. In cases where animals are left that prove to be aggressive towards other animals or staff, or destructive to our facilities, we will contact you to arrange their removal. All damage caused by an animal to any area will be chargeable to the Animal Owner.

### **Hours of Operation**

Our dog kennel is located on our 10+acre homestead/farm and is not your typical commercial dog kennel. Our kennel currently holds 6-8 dogs at one time. **It would be greatly appreciated if customers would let us know 15 min in advance when you're on the way to dropping off/picking up.** If you pick up or drop off after the hour you listed, you will be charged \$5 per 10 min fee until you come to pick up your pup.

Monday – Friday: 6:30am - 6:00pm

Saturday/Sunday: By appointment

Additional Drop-off/pick-up options per pre-approved arrangements.
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### **LEGAL INFORMATION:**

CPL's RBK reserves the right to refuse admittance, if on arrival your dog appears to be ill. Health and wellbeing of any dog is of paramount to us at CPL's RBK while in our care. It is ***IMPERATIVE*** that ALL dogs coming into the CPL's RBK ***MUST*** have an up-to-date vaccinations documentation signed by your vet. Any dog without this ***WILL BE*** refused entry. This documentation ***MUST*** be submitted to CPL's RBK within 24 hours of your dog's scheduled arrival.

It is required that booster vaccines and kennel cough should be administered at least 14 days prior to booking in at CPL's RBK. CPL's RBK also recommends that your dog has been up to date on de-worming treatment prior to their arrival.

Unfortunately, as we all know, sometimes your dog becoming ill is unavoidable. If after staff treating or administering basic meds for minor ailments with no improvement, we would then call a veterinarian, (we will endeavor to use your own veterinarian if local) – if not we will utilize our local registered veterinarian that CPL's RBK uses. Any veterinarian fees will be the responsibility of the owner. (If privately insured, costs should be reimbursed back to the owner by the insurance company).

**Terms and Conditions Agreement, please initial each:**

\_\_\_ I understand/agree that I am solely responsible for any harm or damage caused by my dog while he/she is boarding at CPL's RBK.

\_\_\_ I further understand/agree that it is my responsibility to inform staff members if my dog has any aggression problems.

\_\_\_ I also understand the importance of notifying staff if I think my dog may be coming into or in season. (Heat)

\_\_\_ I give permission for my dog to be photographed/videotaped, and/or used for any advertising or media purposes without prior approval by me. All such materials are the property of CPL's RBK.

\_\_\_ I accept that while my dog is boarding at CPL's RBK he/she may be group socialized (if he/she is friendly with no issues) and although the staff closely and carefully supervise all the dogs, it is still feasible/possible for my dog to receive minor scratches/nicks from rough playing with other dogs. Therefore, I fully authorize staff to treat minor injuries with my consent. I understand/accept this minor risk – if it is pointed out to me by a member of staff upon the collection of my dog.

\_\_\_ All pets will be boarded alone unless previously discussed and approved by the owner and CPL's RBK. Dog play time is usually communal however each dog is assessed separately to determine suitability for communal play.

\_\_\_ I further understand/agree that and CPL's RBK, their staff/volunteers will not be liable financially (or other) for any problems that develop, if professional care and precautions are followed while my dog is placed with them. CPL's RBK and their staff/volunteers are exempt of any liability whatsoever arising from my dogs' attendance and participation while he or she is placed in their care.

\_\_\_ CPL's RBK, its staff and agents will not be liable for any problems which develop, provide reasonable care and precautions are followed, and the client hereby releases them from any liability of any kind whatsoever arising from the dog's attendance and participation in this service.

\_\_\_ I further understand/agree that should any problem develop with my dog, this will be treated as deemed best by the staff at CPL's RBK in their sole discretion, and that I will assume full financial responsibility for all expenses involved. I also authorize CPL's RBK to obtain my dog's medical records and/or treatments from my veterinarian (if within proximity) or from their own veterinarian/clinic in the event of injury or illness. By signing this document, I also direct said veterinarian to provide such records upon request.

\_\_\_\_ I further understand/agree that if I fail to provide proof of current vaccinations (which legally must be kept at CPL's RBK during my dogs' stay) – or indeed if my dog's vaccinations are found to be expired or otherwise incomplete, CPL's RBK Management has the right to refuse admittance.

\_\_\_\_ I release CPL's RBK and all of its entities from any/all liability if my dog becomes pregnant while boarded at CPL's RBK if my dog is not spayed while boarded at CPL's RBK.

\_\_\_\_ I further agree to all fees set by CPL's RBK and I understand/agree that there will be an additional charge if my dog is not collected by the set time specified and agreed. I also understand that CPL's RBK will proceed accordingly to the guidelines of dog abandonment if I do not pick up my dog and that I will be responsible for all legal fees associated with this per the Ohio Revised Code or local legal statutes.

\_\_\_\_ All charges incurred by the owner will be required to be paid in full prior to departure.

\_\_\_\_ If my dog arrives at the facility with fleas and/or other parasites, CPL's RBK staff has the right to bathe and quarantine my dog until picked up by myself or my representative, and I take full responsibility for any expenses incurred for this process.

\_\_\_\_ The owner agrees to pay the rate for boarding that is in effect on the date that the pet is checked in.

\_\_\_\_ The owner agrees to pay all costs and charges for special services requested and all veterinary costs for the pet during the time the pet is in CPL's RBK.

Dog Owner: \_\_\_\_\_ Date: \_\_\_\_\_

CPL's RBK: \_\_\_\_\_ Date: \_\_\_\_\_